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A ready-mix manufacturer, Mustang Concrete, is using four of Monitor's Model G BINATROL® diaphragm switches in their plant. The facility is located in Naperville, Illinois.

The four diaphragm units are located in a segmented bin that holds sand and gravel. There is one diaphragm unit located in each bin. All four are high-level alarms.

In the gravel bin, Mustang Concrete is using the Teflon® diaphragm instead of the standard neoprene. Neoprene units are being used in the sand bins.▼



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CD CATALOG NOW AVAILABLE

Monitor continues to "Set the Standard for Supplier Excellence" by offering their product catalog on a convenient business card size CD.

Utilizing a web browser and Adobe Acrobat Reader, the Monitor catalog combines easy-to-use navigation with product information and technical support. Internet access is not required to view the catalog. For users who do not have Adobe Acrobat Reader, the catalog provides a link to download the free program.

Contained on the CD are all of Monitor's sales brochures in PDF format. The easy-to-use menus guide the user through Monitor's selection of point level, continuous level, solids flow, particle emission and bin aeration instrumentation.

In addition to reading about Monitor's products, users can also contact Monitor's staff. By filling out an application questionnaire, Monitor's Application Engineers can select the right product for any application. Users can also e-mail Monitor, connect to the Monitor website or initiate a "Live Chat" with a technical support specialist.

Users can run the catalog from the CD or they can install the catalog on their hard drive. Installation eliminates the need to keep track of the CD. A convenient desktop icon ensures that the availability of product literature and contact with Monitor is very easily accessible. Installing the catalog also allows the user to easily update their catalog through their internet connection. By filling out a short registration form, customers will receive e-mails when updates to the catalog are available. These updates are then installed on the user's hard drive.▼



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Available Monday through Friday from 7 a.m. to 5 p.m. CST, Live Chat offers you the opportunity to communicate with Monitor's technical support specialists in a real-time environment. No more leaving voice mail messages or waiting for responses via e-mail. Now you can ask your question and immediately receive an informed response.

Our company application/product specialists, Andy, Jim and Greg are available to answer your questions. Some of the issues Monitor's application specialists are prepared to handle include reviewing your specific application, recommending the best device to meet your needs, product questions, installation and/or maintenance assistance.▼

